

PRODUCT PARADE

BCS has announced enhancements to its AUDIX Voice Power—the PC-based voice messaging system that gives small businesses access to sophisticated voice mail features previously available only to large customers. The latest enhancements fully integrate the voice power board and accompanying software with DEFINITY Generic 1 and System 75. Such integration, for example, allows a caller who reaches a busy or unanswered number to leave a voice mail message without redialing. The system also can alert users when they have messages waiting. AUDIX Voice Power provides an AT&T 6386 WGS Computer with voice processing capabilities to support up to 300 phone

users, offering a cost-effective solution for branch offices, small businesses, or divisions of large corporations. Customers who already use AUDIX Voice Power can upgrade their systems, beginning this month, for \$3,000.

BCS has introduced its latest CONVERSANT® Voice Information System—Release 1, Version 2—with enhancements that boost the system's call-handling capacity from 36 to 48 simultaneous calls per system module

and include a digital T1 interface to enable customers to connect to advanced network services such as AT&T MultiQuestSM and AT&T MEGACOM® 800. “The new release couples our strengths in advanced voice response technology with access to our state-of-the-art network services,” said Christopher Farrar, BCS marketing and sales manager for CONVERSANT Systems. “It offers our business customers the solution they need to integrate voice and data information.”



CVIS automates incoming calls and gives callers easy access to transaction processing, information retrieval and information dissemination.